



General Assembly

Substitute Bill No. 6018

January Session, 2015



**AN ACT CONCERNING ELECTRIC DISTRIBUTION COMPANY
SERVICE RESTORATION FOR CUSTOMERS WITH SERIOUS HEALTH
CONDITIONS.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 16-32h of the general statutes is amended by
2 adding subsection (i) as follows (*Effective October 1, 2015*):

3 (NEW) (i) The Public Utilities Regulatory Authority shall initiate a
4 docket to establish industry specific standards for acceptable
5 performance by each utility in an emergency to protect customers who
6 are diagnosed with a serious health condition, as defined in section 31-
7 51kk. Such standards shall require prioritizing and facilitating
8 restoration of service outages and disruptions and reducing the
9 duration of such outages and disruptions for such customers,
10 including, but not limited to, the following requirements for each such
11 utility:

12 (1) Keeping an updated list of customers who are diagnosed with a
13 serious health condition;

14 (2) Publishing relevant information on its Internet web site
15 regarding how a customer may notify the utility regarding a serious
16 health condition; and

- 17 (3) Providing staff training on how to promptly restore service in
18 the event of service outages and disruptions for customers with a
19 serious health condition.

This act shall take effect as follows and shall amend the following sections:		
---	--	--

Section 1	October 1, 2015	16-32h
-----------	-----------------	--------

Statement of Legislative Commissioners:

In Sec. 1(i)(3), "in the event of service" was inserted for clarity.

ET *Joint Favorable Subst.*